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Washington DC: A conjoint approach**

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Rogelio Andrada II, Jinyang Deng and Kathryn Gazal

Full Length Research Paper

Exploring people's preferences on specific attributes of urban forests in Washington DC: A conjoint approach

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The study uses conjoint analysis to determine the preferences of different groups of people on specific urban forest attributes such as plant variety, planting pattern, color variety and growth form. A year-long face-to-face survey was employed to collect data and conjoint analysis was conducted to estimate the relative importance of the attributes as well as the part-worth values of the specific levels under each attribute. Furthermore, the respondents were segmented into various groups based on demographics and the corresponding preferences were estimated for each group. The study revealed that, all the aforementioned attributes were important with plant variety being the most important and growth form being the least important. Specifically, the respondents preferred urban forests to be predominantly trees and grass, planted in patches that are scattered throughout the city, mainly green with many other colors, and trimmed. Various sub-groups of respondents showed slight variations in preferences which entail specific adjustments on management strategies and maintenance techniques.

Key words: Conjoint analysis, urban forest management.

INTRODUCTION

Urban forests as defined by Konijnendijk (2008) are areas inside cities and urban centers that are planted to vegetation that varies from any combination of trees, shrubs and grasses. These areas serve a variety of functions among which include: improving the aesthetics of the built landscape, providing shade and protection for wildlife, serving as a venue for recreation and socialization, and helping regulate ambient urban temperature conditions. In the United States, major cities have set aside specific areas where urban forests are established and maintained. The major forms of urban forests are embodied in parks, gardens, urban trails and

greenways. A number of studies have proven the key role that urban forests play in establishing the character of the city; in improving real estate value; in contributing to the health and well-being of residents; and in contributing to the local economy. It is in this light that management and maintenance of urban forests need to continue to be responsive to the needs of the population it serves (O'Brien, 2006).

It is evident that one of the primary beneficiaries of urban forest services is the local people; therefore, in the effective management of urban forests it is important to solicit feedback from them, particularly the actual users of

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these areas. In the aspect of aesthetics, preferences of users are varied and may at times be contradictory. Thus, studies that aim to understand the nature of these differences can aid managers in developing a management scheme that can address this. This study investigates the preferences of the users of Washington DC's urban forests in terms of specific characteristics that can be influenced by management as well as observing similarities and differences in the preferences of specific demographics of people. Lastly, findings on people's preferences are also discussed in relation to management implications.

This study is one of the few that used conjoint analysis to urban forests treated as a product because most studies that use conjoint analysis are involved in the field of marketing where producers or manufacturers of products try to determine specific attributes and characteristics of the product that are preferred by consumers (Louviere, 1988). However, through the years there has been a recommendation that the use of conjoint analysis be expanded to other fields for the improvement of its application (Green and Srinivasan, 1990). A study used conjoint analysis in exploring the economics, impacts and implications of green product development (Chen, 2001). Unconventionally, another study used conjoint analysis in valuing a phenomenon called ecosystem change, and compared its applicability against the more popular contingent valuation method (Farber and Griver, 2000). The study succeeds in noting the methods' similarities and differences. Moreover, conjoint analysis was also used in investigating services and not just actual tangible products (Gustafsson et al., 1999).

Studies outside of marketing that involve the use of conjoint analysis are often geared towards investigating people's preferences. One study attempted to develop an urban housing design based on preferences of people elicited using the conjoint approach. Among the attributes studied were proximity to work, commercial areas, air quality, presence of green spaces and recreational areas (Katoshevski and Timmermans, 2001). In line with studies conducted in urban areas, conjoint analysis was also used in determining city attributes most preferred by tourists in the interest of developing city tourism (van Limburg, 1998).

Urban forests also have its share of studies that use conjoint analysis. A study looked at the differences of urban forest preferences based on race and revealed that one race preferred areas with a more natural setting where trees are abundant and not groomed while another preferred a more developed urban forest with more open spaces, established trails and facilities (Elmendorf et al., 2005). In addition, another study looked into the preferences of forest management planners on the composition and structure of urban forests, finding that a group of respondents preferred pure stands of urban forests with little understory vegetation and devoid of

dead trees, while others preferred a more natural looking stand of mixed tree species (Tyrväinen et al., 2003).

There are a number of other studies that explored people's preferences of various urban resources using methods other than conjoint analysis. For example, Turpie and Joubert (2004) investigated the preferences of visitors to specific flower attributes and associated impacts on flower tourism in a city. Lohr (2006) examined people's responses to trees of different shapes, finding that respondents rated significantly more attractive or felt pleased for the scenes with a spreading tree than those with a conical or rounded tree. Qin et al. (2013) examined visitors' responses to the color, size and scents of major plants in Shanghai Botanical Garden, finding that color is one of the most important factors affecting visitors' overall satisfaction with vegetation. More recently, Plot and Akay (2015), in examining the relationships between the visual quality of urban recreational areas and the structural and vegetation landscape elements of these areas, found that plant and color compositions and plant species diversity are the most important factors that define the visual quality of landscape areas and that visitor's visual quality can be negatively affected by a lack of bush-type plants.

In the United States, one study related people's preferences with their tendencies to support local businesses. Wolf (2005) investigated the preferences of residents and visitors on business districts with tree-lined streets and related it to their patronage behavior. The study revealed that respondents were more keen on shopping and spending more time at business districts with a more lush and relaxing atmosphere. They viewed areas with well-maintained tree-lined streets to have shops with better product quality, value and selection. Lastly, the respondents expressed their willingness to travel and spend a considerable amount of time enjoying such areas.

The studies described previously prove that conjoint analysis is more than a marketing tool used to develop products and segment markets. It is evident that this tool can be used to obtain important information that can be used in designing and managing places such as residential areas, tourist destinations and urban parks, to name a few. This study is geared towards contributing to this body of literature where the preferences of different groups of people are observed and related to the management of urban forests in a city as important as Washington DC.

METHODOLOGY

Survey site and data collection

The capital of the United States, Washington DC, was the study site and it was chosen because of its extensive urban forests that are scattered throughout its area. This fact is corroborated by Nowak et al. (2006) citing the moniker, "a city within a park". The city is home to 1,928,000 trees, with park acres per 1000 people being 12.40 and percentage of land as park being 18.99 (American Forests,

Table 1. Urban forest attributes and levels used in the analysis.

Attributes	Levels
Plant variety	Trees only trees and grass trees, grass and shrubs
Planting pattern	Concentrated in patches scattered
Color variety	Mainly green with few other colors; mainly green with many other colors
Growth form	Natural; trimmed

2015). These elements make Washington DC an appropriate venue to explore public preferences on its expansive greenery for the benefit of its management. Data were collected at the following sites: United States Botanic Garden, United States National Arboretum, and the National Mall (area in front of the Lincoln Memorial, tidal basin, and the area in front of the Smithsonian Institute museums).

Self-administered questionnaires were distributed to the respondents during the survey, which was done twice a month from October, 2009 to September, 2010. Survey activities were limited during weekends, that is, Friday to Sunday from 10 am to 5 pm. These particular days and times were chosen because this is the peak time when people arrive and spend time in the city. Both residents and visitors were approached and purposive sampling was employed to identify prospective respondents. Prior to letting respondents answer the questionnaire, they were briefed on the objectives of the study and given a short background on the definition of urban forests. The surveyors were also tasked to guide the respondents in the proper way of answering the questionnaire.

Questionnaire design

This study uses the conjoint approach in eliciting the preferences of respondents to attributes of urban forests that are outlined in Table 1. The attributes have corresponding levels that detail specific conditions under each attribute. These attributes were identified and chosen based on the recommendation of professionals from the Urban Forest Administration of the city (Table 1). From a total of 36 (3x3x2x2) possible mix of attributes and levels, the Statistical Package for the Social Sciences (SPSS.20) software was used to generate plan cards orthogonally and a total of nine cards were used. The first part of the questionnaire lists all plan cards and each respondent was asked to score each plan card using a scale of 1 to 10 where 1 = least preferred and 10 = most preferred. The second part of the questionnaire asks the respondent's background information and trip characteristics for the purpose of sub-grouping and comparison.

Data analysis

The sample was characterized using the background information and visit characteristics obtained and the scores given by the respondents on each plan card of the conjoint experiment was analyzed using regression analysis. Equation 1 gives the regression model used for this purpose.

$$Y = b_1(\text{Plant variety}) + b_2(\text{Planting pattern}) + b_3(\text{Color variety}) + b_4(\text{Growth form}) + e \quad (1)$$

Where Y denotes the respondent's preferences for a given combination of urban forest attributes, b_1 through b_4 are the utility values for the levels in each attribute, and e is an error term. For each attribute, the relative importance value was calculated by dividing the part-worth of a specific attribute by the total part-worth

value of all attributes. The part-worth values are the unstandardized regression coefficients from the regression model (Won et al., 2009). The sample was then divided into sub-groups based on their social and trip background and comparisons among sub-groups were conducted using t tests and ANOVA.

RESULTS

The sample

There were a total of 3,210 people asked to participate in the year-long survey and data collection produced 1,146 completed questionnaires posting a response rate of 35.7%. The main reason why people were not willing to participate is their absence of time to spend answering the questionnaire. For foreign visitors, many cited their low English reading proficiency as their hindrance from participating in the survey. Data processing and organization were conducted to eliminate incomplete questionnaires which dropped the total responses used for the analysis to 1,065.

Table 2 characterizes the respondents for the study based on their socio-demographics and trip characteristics. The table shows that there are slightly more female respondents (51.0%) than their male counterparts (49.0%). The largest portion (36.7 %) of respondents is aged 26 to 39 years old and almost half (44.2%) aged 40 years or older. About 36.0 % of the respondents visited the city during the fall season; and about two-thirds (66.4%) were visitors while the rest are local residents. Lastly, the respondents were considerably well-educated with 94.4% of them having at least a college degree. Visitors totaled 661 respondents and of this, a majority (81.1%) was repeat visitors with only 18.9% being first timers. Furthermore, 68.6% stayed overnight and 65.4% visited the city for leisure (Table 2).

Overall conjoint analysis results

For the overall sample, Table 3 summarizes the relative importance values of the attributes as well as the part-worth utility values of each level under the attributes. It can be observed from the table that all attributes earned a relative importance value greater than 15% which means that all attributes are important considerations in understanding the preference of the respondents (Chiam

Table 2. Demographics of the sample.

Variable	Proportion of the sample	
	Frequency (n)	Percentage*
Age		
18 to 25	184	19.1
26 to 39	354	36.7
40 to 49	171	17.7
50 to 59	157	16.3
60 and above	98	10.2
Educational attainment		
High School	54	5.6
College	418	43.0
Graduate	499	51.4
Gender		
Male	476	49.0
Female	496	51.0
Timing of visit		
Fall	359	36.0
Winter	186	18.7
Spring	203	20.4
Summer	248	24.9
Type of respondent		
Residents	335	33.6
Visitors	661	66.4
-First time visitors	121	18.9
-Repeat visitors	519	81.1
-Day users	201	31.4
-Overnight visitors	439	68.6
-Visiting on business	104	15.1
-Visiting for leisure	452	65.4
-Visiting family and relatives (VFR)	135	19.5

*The valid percent values were used to exclude cases where there are missing data.

et al., 2009). Plant variety and planting pattern are the most important with values over 30% each, followed by color variety and growth form with 20.2 and 19.6%, respectively. Part-worth utility values indicate the specific level of each attribute the respondents prefer and the highest positive values indicate the preferred level. Therefore, in Table 3, it can be noted that for the plant variety attribute, respondents preferred having urban forests with trees and grass that are scattered throughout the area. The respondents also preferred urban forests that are mainly green with many other colors and urban forests that are trimmed or groomed (Table 3).

Results by sub-groups

Table 4 lists the relative importance and part-worth utility

values of visitors, residents, male and female respondents. As shown, both residents and visitors regarded plant variety as the most important attribute and growth form as the least important attribute. On the other hand, both male and female respondents agreed that plant variety is the most important attribute while growth form is the least important. However, female respondents put a significantly higher relative importance value for growth form compared to male respondents. Specifically, all sub-groups agreed that they preferred urban forests that are dominated by trees and grass, that are scattered or in patches throughout the city. These urban forests are preferred to be mainly green with many other colors and are trimmed (Table 4).

Table 5 shows the results of the conjoint analysis by age group. As the table indicates, the 18 to 25 year old group indicated that planting pattern is the most

Table 3. Overall relative importance and utility values of the sample.

Attributes	Levels	Relative importance/utilities
Plant variety		30.214
	Trees only	-0.062
	Trees and grass	0.310
	Trees, grass and shrubs	-0.248
Planting pattern		30.026
	Concentrated	-0.440
	In patches	0.153
	Scattered	0.287
Color variety		20.177
	With few other colors	-0.320
	With many other colors	0.320
Growth form		19.583
	Natural	-0.359
	Trimmed	0.359

Table 4. Relative importance and utility values for visitors, residents, male and female sub-groups.

Attributes/Levels	Visitors (n=661)	Residents (n=335)	Male (n=476)	Female (n=496)
Plant variety	30.627	30.871	30.966	30.389
Trees only	-0.390	-0.108	-0.033	-0.083
Trees and grass	0.262	0.403	0.227	0.385
Trees, grass and shrubs	-0.223	-0.295	-0.194	-0.302
Planting pattern	30.487	30.411	30.612	30.175
Concentrated	-0.441	-0.437	-0.418	-0.460
In patches	0.181	0.099	0.177	0.139
Scattered	0.260	0.338	0.241	0.321
Color variety	23.865	22.991	23.969	23.540
w/ few other colors	-0.318	-0.322	-0.319	-0.323
w/ many other colors	0.318	0.322	0.319	0.323
Growth form	15.021	15.727	14.452*	15.896*
Natural	-0.362	-.0354	-0.321	-0.391
Trimmed	0.362	.0354	0.321	0.391

*Significant at $p < 0.05$ level.

important attribute while the 40 to 49 year old group found planting pattern and plant variety as almost equally important. All groups showed that growth form is the least important attribute with the 18 to 25 and 40 to 49 year old groups assigning a relative importance value of less than 15%. Additionally, across all age groups, respondents preferred urban forests that are mainly trees and grass scattered or planted in patches throughout the city, mainly green but colorful and trimmed.

It was mentioned previously that the respondents were well educated but still offered differences in perspectives. As can be seen in Table 6, for respondents with a college degree perceived plant variety as the most important urban forest attribute while the other two sub-groups considered planting pattern as the most important attribute. Respondents with a high school diploma perceived plant variety and color variety as almost equally important. Furthermore, the sub-group with a high

Table 5. Relative importance and utility values for age sub-groups.

Attribute/Levels	18 to 25 (n=184)	26 to 39 (n=354)	40 to 49 (n=171)	50 to 59 (n=157)	60 and above (n=98)
Plant variety	28.105	30.217	31.310	32.465	32.869
Trees only	0.013	-0.074	-0.003	-0.134	-0.060
Trees and grass	0.223	0.366	0.257	0.336	0.270
Trees, grass, shrubs	-0.236	-0.292	-0.257	-0.202	-0.210
Planting pattern	31.902	29.574	31.341	30.794	28.197
Concentrated	-0.326	-0.414	-0.434	-0.625	-0.444
In patches	0.126	0.102	0.176	0.299	0.158
Scattered	0.200	0.312	0.259	0.326	0.286
Color variety	25.129 [†]	25.067 [†]	22.894	20.750*	23.136
w/ few other colors	-0.373	-0.303	-0.351	-0.277	-0.311
w/ many other colors	0.373	0.303	0.351	0.277	0.311
Growth form	14.864	15.142	14.455	15.992	15.798
Natural	-0.273	-0.352	-0.315	-0.448	-0.470
Trimmed	0.273	0.352	0.315	0.448	0.470

[†]Significant at $p < 0.05$ level.

Table 6. Relative importance and utility values for educational attainment sub-groups.

Attribute/Levels	High school (n=54)	College (n=418)	Graduate (n=499)
Plant variety	25.648*	32.000*	29.975
Trees only	-0.035	-0.073	-0.045
Trees and grass	0.275	0.315	0.301
Trees, grass and shrubs	-0.240	-0.242	-0.256
Planting pattern	32.459	30.372	30.262
Concentrated	-0.146	-0.472	-0.452
In patches	-0.023	0.236	0.113
Scattered	0.170	0.237	0.339
Color variety	25.616	23.371	23.951
w/ few other colors	-0.386	-0.322	-0.315
w/ many other colors	0.386	0.322	0.315
Growth form	16.277	14.257	15.812
Natural	-0.268	-0.400	-0.338
Trimmed	0.268	0.400	0.338

*Significant at $p < 0.05$ level.

school diploma had a significantly lower mean relative importance value while the opposite is true for those respondents with a college degree. In terms of utility values, these groups followed the overall preference of urban forests described previously.

In order to explore differences among visitors, respondents were also divided into sub-groups based on

their trip characteristics and the preferences of each group were observed. The first grouping was based on the timing of their trip to Washington DC and the seasons were the categories of time used in the study since the appearance of urban forests change through these periods. The results are presented in Table 7. As shown, for visitors in the fall and spring, planting pattern is the

Table 7. Relative importance and utility values for timing of visit sub-groups.

Attribute/Levels	Fall (n=359)	Winter (n=186)	Spring (n=203)	Summer (n=248)
Plant variety	29.575	37.789*	28.804	28.599
Trees only	-0.114	-0.193	-0.075	0.126
Trees and grass	0.395	0.439	0.306	0.088
Trees, grass and shrubs	-0.281	-0.243	-0.232	-0.214
Planting pattern	31.425	28.735	32.260	28.891
Concentrated	-0.471	-0.423	-0.403	-0.436
In patches	0.098	0.192	0.097	0.250
Scattered	0.373	0.230	0.306	0.186
Color variety	22.672	16.442*	23.090	30.612*
w/ few other colors	-0.283	-0.284	-0.286	-0.430
w/ many other colors	0.283	0.284	0.286	0.430
Growth form	16.328	17.034	15.846	11.898*
Natural	-0.337	-0.582	-0.302	-0.286
Trimmed	0.337	0.582	0.302	0.286

*Significant at $p < 0.05$ level.

most important attribute. Respondents in winter assigned a significantly higher relative importance value to plant variety and a significantly lower value to color variety. In contrast, respondents during summer assigned a significantly higher relative importance value for the color variety attribute. Moreover, this group regarded plant variety and planting pattern as almost equally important. Fall, spring and summer visitors viewed growth form as the least important of the four attributes and summer respondents indicated a mean relative importance value for growth form of less than 15%, which means that it is not an important attribute for them in terms of their preferences. Lastly, all groups agreed that they preferred urban forests that are composed of trees and grass, scattered or planted in patches throughout the city, green with many other colors, and trimmed.

Another factor believed to have an impact on visitors' preferences is the frequency of their visits and the length of their stay. In this study, the visitors were also grouped based on whether they were first timers or repeaters in the city; or whether they were day users or overnight users. Table 8 summarizes the relative importance and utility values for these groups of respondents. As shown, first time visitors held planting pattern as the most important attribute while repeat visitors and overnights viewed plant variety as the most important attribute. All four groups agreed that growth form is the least important attribute with only the day users assigning a relative importance value of greater than 15%. In terms of the part-worth utility values, the groups shared the same preferences for urban forests that are composed mainly of trees and grass, planted either in patches or scattered

through the city, mainly green with many other colors and are trimmed.

The last basis for grouping visitors is the purpose of visit and from this, visitors were grouped as those visiting for business purposes including studying and education or training; those who were visiting for leisure or vacation; and those who were visiting family or relatives. Table 9 presents the relative importance and part-worth utility values for these groups of respondents. It is found that those visiting family or relatives and those visiting for leisure regarded plant variety as the most important attribute while those visiting for business deemed planting pattern as the most important. All groups regarded growth form as the least important but only those visiting for business gave it a mean relative importance value of greater than 15%. In terms of the specific levels under each attribute, these groups of respondents preferred the same set of attribute levels as the previous visitor subgroups. There were no observed significant differences on the relative importance and part worth utility values for these subgroups.

The results of the study showed that sub-groups based on demographics and trip characteristics exhibit some differences in their preferences, particularly on the urban forest attribute that they regarded as most important. Some groups regarded plant variety as the most important while others regarded planting pattern as the most important and there were others who considered that both were equally important. Subsequently, all groups were unanimous that growth form was the least important attribute with some groups regarding it as not an important attribute with regards to their preferences. In

Table 8. Relative importance and utility values by visitors' frequency of visits and length of stay.

Attribute/Levels	First timers (n=121)	Repeaters (n=519)	Day users (n=201)	Overnighters (n=439)
Plant variety	29.580*	30.830	29.364	31.224
Trees only	-0.070	-0.031	-0.005	-0.036
Trees and grass	0.146	0.290	0.225	0.276
Trees, grass and shrubs	-0.076	-0.259	-0.220	-0.240
Planting pattern	32.162	30.089*	29.901	30.707*
Concentrated	-0.387	-0.459	-0.382	-0.478
In patches	0.179	0.186	0.163	0.196
Scattered	0.209	0.273	0.218	0.282
Color variety	23.954	24.108	25.068	23.623
w/ few other colors	-0.296	-0.331	-0.353	-0.314
w/ many other colors	0.296	0.331	0.353	0.314
Growth form	14.304	14.973	15.667	14.446
Natural	-0.265	-0.386	-0.295	-0.400
Trimmed	0.265	0.386	0.295	0.400

*Significant at $p < 0.05$ level.

Table 9. Relative importance and utility values by visitors' reasons for visitation.

Attribute/Levels	Business (n=91)	Leisure (n=411)	VFR (n=117)
Plant variety	28.144	31.085*	31.903*
Trees only	0.007	-0.034	0.014
Trees and grass	0.226	0.227	0.331
Trees, grass and shrubs	-0.232	-0.193	-0.345
Planting pattern	33.150*	29.799	28.821
Concentrated	-0.461	-0.451	-0.429
In patches	0.121	0.232	0.172
Scattered	0.340	0.219	0.257
Color variety	23.079	24.412	24.290
w/ few other colors	-0.303	-0.339	-0.345
w/ many other colors	0.303	0.339	0.345
Growth form	15.627	14.704	14.986
Natural	-0.306	-0.354	-0.422
Trimmed	0.306	0.354	0.422

terms of the specific levels under each attribute, all groups preferred urban forests with the same characteristics. The management implications of these results are discussed further in the succeeding section.

DISCUSSION

The four attributes explored in this study are the main attributes that urban forest managers have the capability

to manipulate when maintaining such areas. The respondents indicated that plant variety and planting pattern are the most important attributes, giving managers a feedback on which urban forest attributes to focus more on, specifically on the establishment or redevelopment of areas devoted for urban forests. Secondary to these two attributes are considerations on color variety and growth form. These findings also suggest that people who enjoy Washington DC took notice of urban forests with specific points-of-view on the

appearance and establishment of urban forests throughout the city.

On a management stand point, this variation in preferences exhibited by the respondents can validate and promote initiatives that can encourage urban forest managers to maintain urban forests that have variety in terms of the attributes highlighted in the study. Through this, the gamut of preferences of most visitors and residents can be addressed in one way or another. Urban forest managers who aim to provide an assortment of urban forest settings make the landscape more dynamic from an aesthetic perspective. Moreover, this variety of settings can cater to the different preferences that urban forests users have (Schroeder, 1987).

The general preference of the respondents indicate that people choose urban forests to be more dominated by trees and grass which means they are partisan to a more open type of urban forest where there are trees that shade the areas but at the same time have grass that can serve as a natural ground cover where people can enjoy spending time. People want these urban forests to be scattered or planted in patches which adds to the openness that people prefer since they will be accessible to people from all directions and will be located all over the city area. The results of this study reinforce past studies on preferences of urban forests for recreation where the respondents had more affinity to open and natural-looking urban landscapes (Schroeder, 1991). From the perspective of landscape ecology, this study also endorses Parsons's (1995) argument that people tend to prefer moderately open settings featured by open grassy areas scattered with occasional groupings of trees and shrubs. However, some other studies found that some people prefer landscapes with relatively dense vegetation (example, De Groot and van den Born, 2003; Bjerke et al., 2006).

People's preferences for open spaces with trees may pose a challenge on a management point of view especially with most urban forest areas in Washington DC being currently well established. With this in mind, the managers can increase the accessibility of the parks and gardens to make it more open and more inviting to most people. Furthermore, managers can also consider identifying areas with a dominantly built up landscape and set aside pockets of land where vegetation can be established.

The study found that respondents also preferred urban forests that are mainly green with many other colors. This finding is consistent with previous studies. For example, Qin et al. (2013) reported that color is one of the most important factors affecting visitors' overall satisfaction with vegetation, and Plot and Akay (2015) found that plant and color compositions and plant species diversity are the most important factors that define the visual quality of landscape areas. The preferences for color variety could also be challenging considering the preference of people are biased towards trees and grass

only. There are many other creative ways to add color to urban forests. For one, managers can add flowering plants that do not gain much height as shrubs to keep the openness of the area or construct footpaths or small trails, when applicable, and use trail materials that will add color to the area. When there are some small structures like benches, signs, or fences, these can be painted with colors that blend with the natural setting but will add to the color palette. Moreover, during special holidays or events, colorful decorations can be incorporated to the area and this can be done seasonally and annually which can eventually become an attraction to people. Lastly, people's preference to growth form means that constant maintenance need to be done on urban forests regularly especially those places with high human traffic.

Conclusion

This study is a novel attempt at understanding the preferences of people on specific characteristics of urban forests and the findings have provided a glimpse at what different groups of people respond to positively when it comes to the characteristics of urban forests they enjoy and experience. Other characteristics that are not included in this study can be explored in future studies to obtain a more accurate picture of the preferred type and appearance of urban forests for a city that is as diverse and as popular as Washington DC. Studies similar to this can be conducted at the park level, which is site specific so managers of individual parks or gardens can get a more precise picture of people's preferences.

From a research method standpoint, the methods used for this study can be altered to include more survey sites and expand the versions of the survey instrument to include respondents who do not use English as their main language. Differences in language may reflect differences in culture so the perspective of such segments of the population also needs to be represented and perhaps new insights can be gleaned from them.

Conflict of Interests

The authors have not declared any conflict of interests.

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